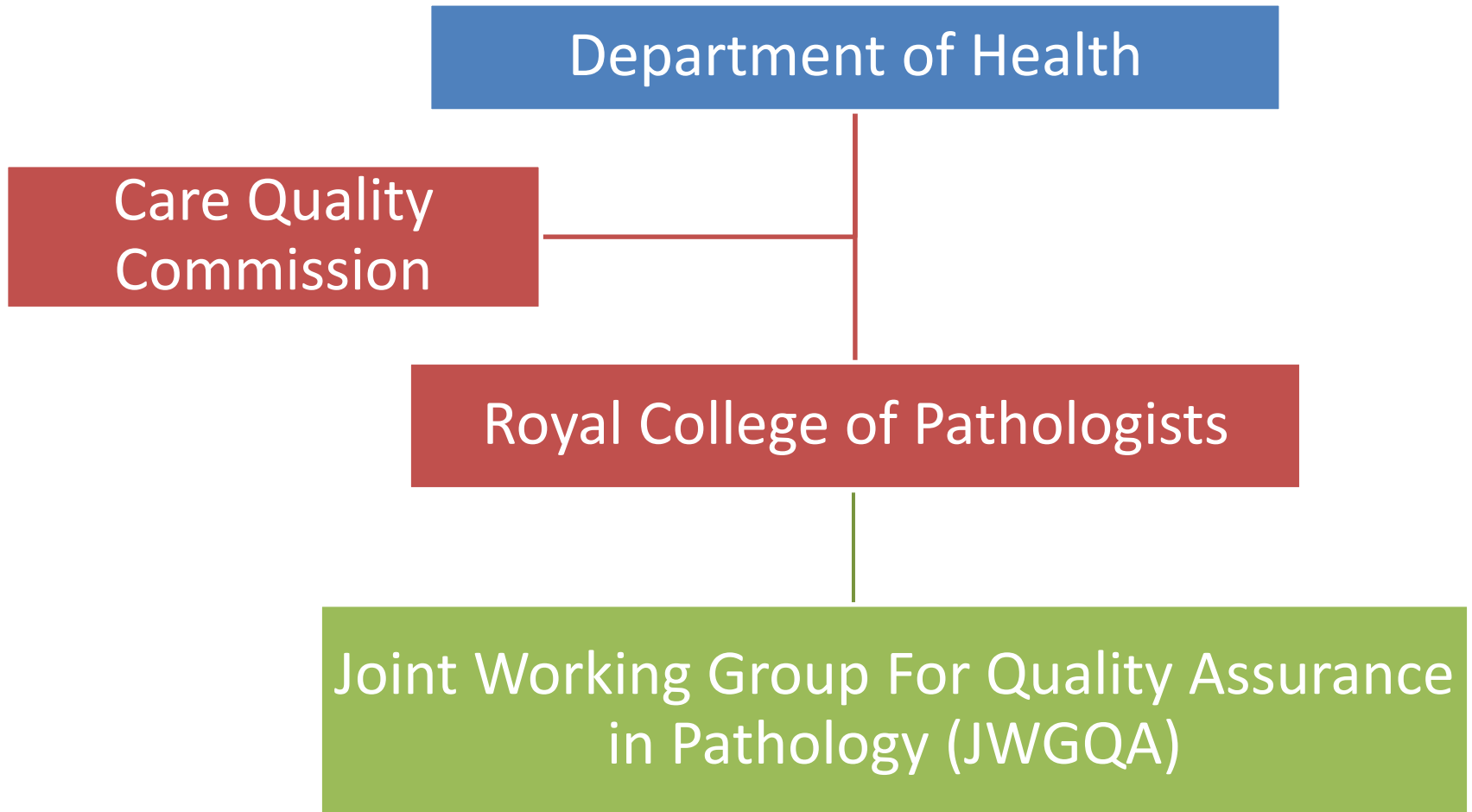


ACTION ON UNSATISFACTORY PERFORMANCE: THE VIEW FROM THE NQAAP

Keith Gomez
Royal Free Hospital

Overview of Performance



Joint Working Group For Quality Assurance in Pathology (JWGQA)

- *Co-ordinate and protect high professional standards of quality assessment practice of all pathology disciplines*
- National Quality Assurance Advisory Panels (NQAAP)
 - Haematology
 - Microbiology
 - Immunology
 - Chemical Pathology
 - Genetics
 - Reproductive Science
 - Cellular Pathology
- Accreditation Bodies
 - UKAS
 - MHRA
- IBMS
- Department of Health





[HOMEPAGE](#) > [PROFESSION](#) > [COMMITTEES](#) > [JOINT WORKING GROU...](#)

JOINT WORKING GROUP ON QUALITY ASSESSMENT IN PATHOLOGY

The Joint Working Group for Quality Assessment in Pathology is a multidisciplinary group accountable to the College for the oversight of performance in external quality assessment (EQA) schemes and monitoring of the EQA performance of clinical laboratories in the UK. This is achieved via discipline specific panels which report to the Joint Working

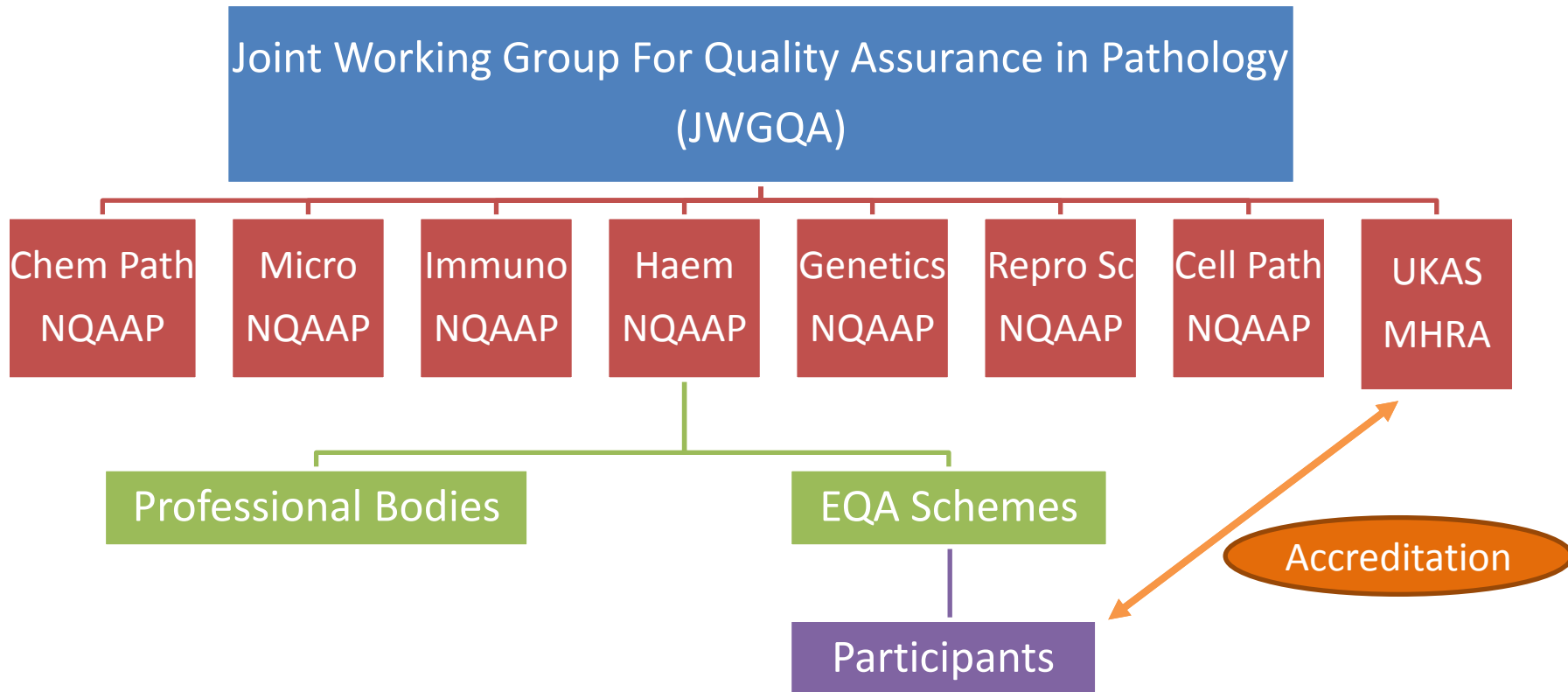
NATIONAL QUALITY ASSESSMENT ADVISORY PANELS

- Cellular Pathology NQAAP
- Chemical Pathology NQAAP
- Genetics NQAAP
- Haematology NQAAP
- Microbiology NQAAP
- Immunology NQAAP
- Reproductive Science NQAAP



[Joint Working Group on Quality Assessment Terms of Reference](#)

Oversight of Performance



Haematology NQAAP

- *Oversees the correct operation of all National External Quality Assurance Schemes in Haematology and Blood Transfusion*
- Annual Meeting
- Quaterly reports from EQA Schemes
- Attend EQA Scheme Steering Committee Meetings
- Receive notifications of Unsatisfactory Performance from EQA schemes



Haematology NQAAP

NAME	REPRESENTING	SCHEME RESPONSIBILITY
Dr Keith Gomez (Chair)	RCPATH	UK NEQAS Blood Coagulation
	BSHT	UK NEQAS for Vitamin K
Dr Richard Soutar	RCPATH	WEQAS
	BSH	RIQAS
Mr Gordon Sinclair	IBMS	UK NEQAS for General Haematology
Dr Youssef Sorour	ACP	UK NEQAS for Leucocyte Immunophenotyping
		UK NEQAS for General Haematology
Mrs Lesley Shipway	BSH	UK NEQAS for Haematinics
		UK NEQAS for General Haematology
Mrs Deborah Asher	BBTS	WASPS
		UK NEQAS Blood Transfusion Laboratory Practice



Action on Unsatisfactory Performance

EQA

- Mostly resolved by Scheme and Participant

NQAAP

- Unsatisfactory response from Participant
- Harm to patients
- Consequences for other participants



Action on Unsatisfactory Performance

EQA

- Mostly resolved by Scheme and Participant

NQAAP

- Unsatisfactory response from Participant
- Harm to patients
- Consequences for other participants

JWGQA

- Accreditation Bodies
- DOH / Care Quality Commission



Who Owns Quality?

- We all do!
- Participants
 - Assures end users
 - Maintains patient safety
- EQA Schemes/Oversight committees
 - Help failing laboratories
 - If necessary escalate concerns to regulators and accreditors



The Importance of Quality



kd:ht

Katherine Dormandy Haemophilia and Thrombosis Centre

Royal Free London

NHS Foundation Trust

